

S K I T C H I N E



## **SKITCHINE LODGE COVID POLICIES AND PROCEDURES FOR 2021 SEASON**

Please be advised that Skitchine Lodge is fully compliant with all health and safety regulations regarding COVID-19. Please read the COVID policies and procedures of Skitchine prior to your arrival.

---

Common sense must prevail before you travel.

**If you show any of the following COVID-19 symptoms: fever, dry cough, difficulty breathing, sore throat, and headache, please stay home.**

Skitchine Lodge is not to be used as a self-quarantine establishment.

---

Guests and staff are required to practice social distancing of 2 meters or 6 feet with any one not in their bubble.

Staff and guests are to wear masks at all times when in all public areas, except when seated and eating, or in their own accommodations.

Masks (for a small fee) and hand sanitizer will be available in the Main Lodge as well as Guest Cabins, though you are encouraged to bring your own.

Bubbles are encouraged to congregate outdoors, rather than in the Main Lodge.

Guest bubbles are determined by what building they are staying in. Guests in EMC are one bubble, guests staying in the main lodge are another.

---

### **FOR PICK UP AND DROP OFF**

Guests will be required handle their own gear and luggage (including loading and unloading it from the Polaris)

The Polaris can transport 4 guests within the same bubble at a time. Several trips will be made to transport larger groups, or groups in different bubbles.

A barrier has been installed in the Polaris separating guests from staff.

The Polaris will be wiped down and disinfected after each transport.

It is also possible to walk from the parking lot. If this is preferable, luggage and gear transport can be arranged.

---

### **FOR ACCOMMODATIONS**

**Guests are required to bring their own comforter/ sleeping bag.**

Skitchine Lodge will provide sheets, pillows with pillow cases, and towels.

Daily housekeeping will not be provided.

At the time of departure, staff will turn over the accommodations as per health and safety guidelines.

Please understand that more time must be spent to ensure accommodations have been fully cleaned and sanitized after the departure of prior guests.

Guests are not allowed to enter their booked accommodations until after the cleaning and sanitizing of their accommodation has been completed and all staff members have left the area.

All non-essential items such as magazines, throw pillows, games, etc. have been removed from the Cabins, main Lodge area, and Lodge rooms to minimize exposure risk.

---

#### **FOR THE MAIN LODGE**

Enhanced cleaning and sanitizing protocols have been implemented in the Main Lodge.

Hand sanitizing stations have been installed at each entrance.

Use of the upstairs bathroom will be limited to Lodge room guests only.

All non-essential items such as magazines, throw pillows, games, etc. will be removed from Lodge rooms and the Main Lodge rooms and common areas to minimize exposure.

---

#### **FOR BREAKFAST AND DINNER MEAL SERVICE**

Three six-person tables have been set up, two metres apart, in the Main Lodge.

Guest “bubbles” will be assigned to the same table for the duration of their stay. This will allow us to minimize single serve packets. Tables and their condiments will be disinfected after each meal according to Covid-19 protocols.

Please sit in the seats you are assigned.

Each group bubble will be provided their own water jug at every meal, as well as their own jug of juice at breakfast and jug of wine at dinner.

Each table will also have their own salt and pepper shakers and condiment bottles, these will remain on the table and disinfected after each meal.

Family style type dining will be limited to your bubble.

---

## **FOR LUNCHESES**

Reusable lunch bags will be back in use. Please return your lunch bag before dinner so that it can be washed and dried for the next day.

Only sealed snacks and plastic wrapped individual fruit will be provided.

Take only what you know you will consume.

If you don't finish your meal, please dispose of what remains in the proper receptacles or keep it in your cooler.

A bin will be provided for any unopened sealed snacks and wrapped fruits.

---

## **FOR COFFEE AND TEA SERVICE**

Area is subject to enhanced cleaning and sanitizing protocols.

In addition to our usual mugs, disposable coffee cups have been provided and guests are encouraged to use these.

Travel mugs, like all service ware, will be cleaned using the 3 sink system.

An area will be provided for used mugs.

---

## **FOR THE BAR**

Because the enhanced cleaning and disinfecting protocol can not be performed as frequently as required by the health and safety guidelines, the bar will be closed.

Guests may bring their own liquor, provided it is stored in their own accommodations overnight. We will be offering off-sales of full liquor bottles, once purchased and opened they must be stored in the guests accommodations.

The complimentary wine at dinner will still be offered.

The beer fridge and assorted non-alcoholic beverages will still be provided.

Bottles of wine will still be available for purchase.

Glassware and disposable cups will still be provided in the bar area.

Ice will be provided upon request.

Sealed or individually wrapped snacks will be offered at the bar rather than the customary bowls of bar nuts and candies.

If you take any beverage from any fridge (alcoholic or not) and don't open it, please do not put it back in a fridge. An area will be provided for unopened beverages so they can be sanitized prior to being put back in the fridge.

Any opened beverages not fully consumed must be discarded, with the bottle or can recycled in the bins provided. You can not store open beverages in any fridge.

---

## **FOR THE KITCHENS**

The kitchen is off limits to guests at all times.

Enhanced cleaning and disinfecting protocols will be followed for all food prep and high touch areas.

Communal use of equipment between staff will be minimized.

A 3-step dishwashing system will be implemented for guest and staff serving ware and utensils, and to all cookware used to the preparation of guest and staff meals.

A high heat dish washer will be in regular use for all aforementioned items.

No food or beverages brought by guests are allowed in the kitchen.

No outside/guest food or beverages are allowed to be stored in any fridge, kitchen, beer, or otherwise.

No food or beverages brought by guests may be stored in communal areas.

Instead, please bring a personal cooler for your storage/refrigeration needs. Coolers may be stored on your deck or in your room.

---

## **FOR THE BOATS**

Enhanced cleaning protocol has been implemented for the boats.

Life jackets are still available and will be sanitized daily. We encourage you to bring your own.

Please be diligent and ensure that you remove all your recycling, garbage, cigarette butts, etc. from the boats when you are finished using them for the day.

We ask that if possible you try to use the same boat throughout your stay.

Bagged wipes will be provided at the lunch station for sanitizing the outlying lake boats and accessories, as they may not be cleaned as regularly.

Please do not take more than necessary as this item is limited.

Please do not remove provided hand sanitizers or wipes from the stations.

---

## **FOR THE GAZEBO AND FISH CLEANING STATION**

Enhanced cleaning protocol has been implemented for this area.

Social distancing between guests is required in this area. Bubble distancing is required in this area as well; ie. bubbles shouldn't mix and mingle.

With limited space in the gazebo and social distancing requirements, some group bubbles should consider convening at another location in order to adhere to those guidelines.

---

### **FOR THE STORE**

Enhanced cleaning protocols have been implemented.

We encourage you to shop, but please limit the amount of contact on items.

---

### **FOR THE OFFICE**

The desk area is off limits to guests and the office computer is for staff use only.

Skitchine Lodge has moved to online payment processing, eliminating the need for a POS system.

As always, credit card information must be provided prior to arrival.

Incidental charges will be processed at the time of your departure.

Incidental invoices will be sent to the email provided at the time of booking.

If you have any questions regarding your invoices, please don't hesitate to contact us at [hotel phone] or at [skitchinelodge@gmail.com](mailto:skitchinelodge@gmail.com).



Envelopes will be provided for gratuities.

The public phone will be disinfected frequently.

---

### **FOR THE STAFF ROOM**

The staff room is off limits to guests at all times.

Staff are to practice social distancing of 2 metres or 6 ft at all times.